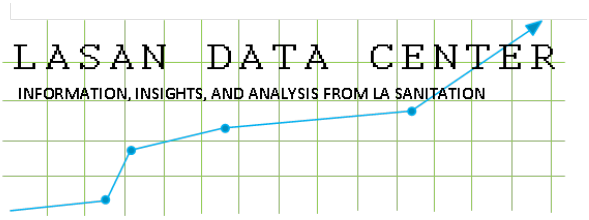

May 31, 2019

This week, CSLA reporting includes closed data through May 24, 2019. In the past 7 days, LASAN CSLA teams have responded to 405 Illegal Dumping service requests and 645 Homeless Encampment cleanup service requests.

To date in May, LASAN CSLA teams responded to 1,438 Illegal Dumping service requests and 1,768 Homeless Encampment cleanup service requests.

Within the past 30 days, LASAN's Customer Care Center answered 69,394 calls for service with an average wait time of 4 minutes and 36 seconds.